

Downtown Florence Quick Start

New Business Welcome Packet

Are you a budding entrepreneur ready to start your first business venture? How about a seasoned business owner looking to make a change in locale or explore expansion? Downtown Florence is tailor-made for small business owners like you.



Small Business Resources

The Downtown Florence Main Street program staff are here to assist you. Our offices offer one-stop business assistance including business plan review, data collection, marketing, program implementation, incentive assistance, and connection to the City of Florence for permitting.



Severe Weather Resources

As a small business owner, it is important for you to prepare yourself, your space, and your staff for potential weather threats or other natural disasters. The Main Street team has assembled a comprehensive set of resources to help you prepare.



WeShopSC

The Municipal Association of South Carolina has launched a digital Main Street to provide a statewide, commission-free online marketplace that connects small businesses to a centralized e-commerce community. For small businesses in Florence we recommend starting with the free directory function of WeShop.



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Who To Call

In an emergency, dial 911 from your phone immediately.

An emergency is any situation that requires immediate assistance from the police, fire department or ambulance.



Downtown Police Assistance

Downtown Police Substation (non-emergency)
843.665.4008

Business Licenses, Taxes, & Fees

City of Florence Licensing & Permitting 843.665.3173

Business Plan Development & Workshops

Kelley Center for Economic Development
843.661.1828

Signage or Façade Questions

City of Florence Planning & Development
843.665.2047

Pot Holes or Damaged Sidewalks

City of Florence Public Works
843.665.3236

Water Leaks, Sewage Issues, or Odors (outside of a building)

City of Florence Public Utilities
843.665.3236 or after hours 843.665.3191

Damaged/Unclean Dumpsters & Trashcans

City of Florence Sanitation Division
843.665.3296

Damaged/Non-Functioning Street Lights

City of Florence Public Utilities
843.665.3236

Damaged/Non-Functioning Traffic Signs

City of Florence Public Utilities
843.665.3236

Road Closure & Construction Information

City of Florence Planning & Development
843.665.2047

State, Alcohol, or Retail Licensing

SC Department of Revenue
844.898.8542

Food Permits & Safety Regulations

SC Dept. of Health & Environmental Control
843.661.4825